KIRAN DANGOL

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Summary

Highly motivated student looking for an opportunity to work in a fast-paced industry. Driven by commitment to quality and a strong work ethic. Has perseverance, competency, passion and organizational skills needed for working in a professional environment.

Education

**Bachelor of Science, Computer Science**

**Bachelor of Science, Finance**

The University of Louisiana at Monroe, Monroe, LA

* GPA : 3.9
* Minor : Mathematics
* Expected Graduation Date : May 2019

Skills

* Excellent troubleshooting skills with working knowledge of computer hardware, help desk software, security, Remote Control, wired and wireless network systems.
* Strong client-facing skills in person, over the phone and via email with an orientation towards customer service.
* Experience working with Linux, Windows, Mac OS, SSH Client, FOG Re-imaging System, Remote Desktop, Windows PowerShell, Microsoft Office Suite, Adobe Creative Suite, printers, scanners.

Experience

**ULM Computing Center**

**Help Desk Student Worker**    **September 2014 – Present**

Interact with faculty and students in troubleshooting IT-related issues such as setting up printers, scanners, OS’s and related software applications. Create and distribute Windows workstation images on FOG Server. Provide customer service and technical support across campus.

**Electro-Motive Diesel, PRS - A Caterpillar Company**

**Software Engineering Intern** **May 2016 – August 2016**

Worked on developing software for embedded systems used in controlling locomotive systems. Primarily focused on CAN-based protocols to communicate between electronic control units.

Honors

* **President's Distinguished Award** upon entering University

[2014 - Present]

* Recipient of **Frances Morris Memorial Scholarship** [2015 - Present]
* President**, Nepalese Student Association at ULM** [2015 - 2016]
* Public Relations Officer, **International Student Association** [2105 – 2016]
* Junior Class Representative for **ULM's Honors Program** [2016 - 2017]
* Secretary, **Association for Computing Machinery at ULM** [2016 - 2017]
* Executive Vice-President, **Association of Information Technology Professionals (AITP)** [2017 – Present]